

# CHATGPT + CLAUDE ECOSYSTEMS EXPLAINED

Enterprise quick reference for models, apps, coding agents, APIs, and workflow architecture.

|                      |                           |                                    |                                 |                                          |
|----------------------|---------------------------|------------------------------------|---------------------------------|------------------------------------------|
| 1. MODELS            | 2. INTERFACES             | 3. AGENTS                          | 4. APIs + TOOLS                 | 5. WORKFLOWS                             |
| Provide intelligence | Where people work with AI | Use models + tools to perform work | Connect AI to software and data | Turn capability into repeatable outcomes |

|                      |                                                                                               |
|----------------------|-----------------------------------------------------------------------------------------------|
| OPENAI               | WHAT IT MEANS                                                                                 |
| ChatGPT              | General AI workspace for questions, analysis, creation, files, and available tools.           |
| GPT-5.6 Sol          | Flagship GPT-5.6 capability for complex professional work; access varies by product and plan. |
| GPT-5.6 Terra / Luna | Terra balances capability, speed, and cost. Luna is the faster, lower-cost tier.              |
| ChatGPT Work         | Work-oriented agent surface for longer, multi-step tasks and deliverables.                    |
| Codex                | Software-development agent and environment for repositories, code, commands, and review.      |
| OpenAI API           | Programmatic access for products, internal systems, and automated workflows.                  |

|                   |                                                                                                    |
|-------------------|----------------------------------------------------------------------------------------------------|
| ANTHROPIC         | WHAT IT MEANS                                                                                      |
| Claude            | AI workspace for analysis, writing, research, and professional knowledge work.                     |
| Claude Opus 5.5   | Current top Opus model for demanding reasoning, coding, and agentic work.                          |
| Claude Sonnet 5.5 | Balanced model for well-scoped professional work, coding, and iteration.                           |
| Claude Haiku 5.5  | Current fast, cost-sensitive model for high-volume work, summaries, classification, and subagents. |
| Claude Code       | Agentic coding environment for repositories and development workflows.                             |
| Claude API        | Programmatic Claude access for applications, tools, and enterprise systems.                        |

# WHICH TOOL SHOULD I OPEN?

Choose the interface based on the job - not the brand name.

| YOUR JOB                                  | START HERE                              | WHY                                                                                | ENTERPRISE WATCHOUT                                                              |
|-------------------------------------------|-----------------------------------------|------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|
| Questions, analysis, drafting, files      | ChatGPT or Claude                       | Lowest-friction interface for human knowledge work.                                | Workspace permissions, data handling, and sharing controls.                      |
| Longer multi-step knowledge work          | ChatGPT Work or governed agent workflow | Combines reasoning, tools, and context across steps.                               | Scope permissions, log actions, and keep review points.                          |
| Build, debug, or refactor software        | Codex or Claude Code                    | Purpose-built coding agents work directly with repositories and developer tooling. | Repository permissions, CI, branch protection, and human review.                 |
| Embed AI in internal or customer software | OpenAI API or Claude API                | Programmatic control, repeatability, and integration.                              | Engineering, monitoring, security, and cost controls become your responsibility. |
| High-volume automation                    | Efficient model + API                   | Match model tier and reasoning to workload economics.                              | Measure cost per successful workflow, not token price alone.                     |
| Let AI operate tools or software          | Agent + tool/computer access            | Moves AI from answering to taking actions.                                         | Least privilege, approvals, auditability, and failure handling.                  |

## MODEL SELECTION - KEEP IT SIMPLE

| NEED                        | OPENAI        | ANTHROPIC         | RULE OF THUMB                                                                     |
|-----------------------------|---------------|-------------------|-----------------------------------------------------------------------------------|
| Difficult / high-value work | GPT-5.6 Sol   | Claude Opus 5.5   | Use premium capability when mistakes are expensive or the task is genuinely hard. |
| Balanced everyday work      | GPT-5.6 Terra | Claude Sonnet 5.5 | Strong starting point for repeatable professional workflows.                      |
| Fast / high-volume work     | GPT-5.6 Luna  | Claude Haiku 5.5  | Optimize throughput only after measuring quality on your workload.                |

# ENTERPRISE ARCHITECTURE - THE PART THAT MATTERS

Production value comes from workflow design, permissions, observability, and economics - not the model name alone.

| DECISION   | APP / WORKSPACE                                             | API                                                              | AGENTIC WORKFLOW                                                |
|------------|-------------------------------------------------------------|------------------------------------------------------------------|-----------------------------------------------------------------|
| Best when  | Humans collaborate directly with AI.                        | AI is embedded in software or repeatable processes.              | AI plans, uses tools, and carries work across multiple steps.   |
| Advantages | Fast adoption; minimal engineering; strong human oversight. | Control, integration, scale, and measurable usage.               | Broader workflow execution and less manual coordination.        |
| Tradeoffs  | Less customization and workflow control.                    | Requires engineering, security, monitoring, and cost management. | Larger permission, reliability, and operational-risk surface.   |
| Governance | Workspace policy and data controls.                         | Authentication, data boundaries, and logging.                    | Least privilege, approvals, auditability, and failure handling. |

## ONE VENDOR OR MULTI-MODEL?

| STANDARDIZE WHEN...                                                                                                                                                          | USE MULTIPLE PROVIDERS WHEN...                                                                                                                                                                       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Governance simplicity, identity, procurement, training, and support matter more than marginal model differences. A smaller platform surface is easier to secure and operate. | Different workloads show material quality or cost advantages, resilience matters, or teams have specialized requirements. The cost is more testing, routing, governance, and operational complexity. |

## 6 RULES FOR ENTERPRISE DEPLOYMENT

|                                                               |                                                                                                 |
|---------------------------------------------------------------|-------------------------------------------------------------------------------------------------|
| 1. Separate model selection from application selection.       | 2. Start with the least-autonomous architecture that solves the problem.                        |
| 3. Give agents the minimum permissions required.              | 4. Measure cost per successful business outcome, not token price alone.                         |
| 5. Log tool calls, approvals, failures, and material actions. | 6. Keep human review where errors create material financial, legal, security, or customer risk. |